



DEBT MANAGEMENT POLICY

DATE OF LATEST REVIEW:	June 2022
NEXT REVIEW DATE:	September 2023
POLICY APPROVED BY GOVERNORS ON:	
POLICY AVAILABLE FOR STAFF AT:	Shared Area
POLICY AVAILABLE FOR PARENTS AT:	NA

CONTENTS

	Page
Introduction	2
Policy: General Debt Recovery	2
Policy: School Meals	3

1 INTRODUCTION

- 1.1 Trustees are responsible for ensuring that procedures are in place for the recovery of any outstanding debt.
- 1.2 This policy sets out the procedures for debt recovery and for the write-off of any debt which is deemed to be irrecoverable.

2 POLICY: GENERAL DEBT RECOVERY

- 2.1 Payment should be obtained as and when goods/services/facilities are provided wherever possible; in particular where the value of goods and services is relatively small, i.e. less than £100.
- 2.2 Where payment is not received at the point of delivery an invoice must be raised as soon as possible, but normally within 7 days of the goods/services/facilities being provided.
- 2.3 Invoices should clearly state that the bill is due and payable at the invoice date.
- 2.4 If no payment is received within 30 days from date of issue of the invoice a final reminder should be issued to the debtor. The final reminder should clearly state that legal action will be taken if the debt is not settled in full within a further 14 days of the date of the reminder.
- 2.5 Where only part of the debt has been settled a final reminder for the balance outstanding should be issued 30 days from the issue of the invoice. The final reminder should clearly state that legal action will be taken if the debt is not settled in full within a further 14 days of the date of the reminder.
- 2.6 Where a debtor requests permission to settle the debt by instalments and extend the normal terms and conditions of supply they must submit an application in writing explaining the reasons for their inability to meet the original contract terms. For debts of £1,000 or less the Headteacher and Academy Business Manager will agree the revised terms, which must not exceed 49 days from the date of issue of the invoice. For debts over £1,001 the Headteacher and Chair of Finance, Audit & Risk Committee will agree the revised terms. If the debt is not settled within the terms set then a final reminder should be issued to the debtor. The final reminder should clearly state that legal action will be taken if the debt is not settled in full within a further 14 days of the date of the reminder.
- 2.7 At each meeting of the Finance, Audit & Risk Committee the Academy Business Manager is required to inform Governors of any debt which is still outstanding after the 14 day period following the final reminder, together with any proposed action: This may be a referral to solicitors for legal action, a debt collection agency or to write-off the debt if

- there is no realistic prospect of debt recovery being successful, or if further action is not cost-effective.
- 2.8 Outstanding debt of up to £100 may be written-off by the Headteacher provided that the appropriate follow-up actioned outlined above has been taken and the details of the debtor, amount written-off and the reason for no further action being taken is reported to the Finance, Audit & Risk Committee for information at their next meeting.
 - 2.9 Write-off of outstanding debt in excess of £100 must be approved by the Finance, Audit & Risk Committee following submission of details of the debt by the Academy Business Manager together with reasons for no further action being taken.
 - 2.10 A write-off must not be communicated to the debtor. It is not an acknowledgement that the debt does not exist, but is an internal transaction in the accounts of the academy, which removes the debt from the records.
 - 2.11 Individuals or organisations that have previously defaulted on payments to the school are not allowed credit facilities.
 - 2.12 Where a debtor's payments are regularly or consistently paid outside the terms of supply the Headteacher must consider withdrawal of credit facilities and request the individual/organisation to pay for goods/services/facilities at the time they are consumed.

3 POLICY: SCHOOL MEALS

- 3.1 Payment for school meals is made via a student's Wise Pay account. Wise Pay accounts can be credited at any time by parents / guardians.
- 3.2 If a student is eligible to Free School Meals (FSM), their account will be credited the evening prior to ensure available funds.
- 3.3 If a student has no or insufficient funds available, a meal may be provided at the discretion of a member of the Senior Leadership Team (SLT), to a maximum of the Free School Meal allowance. A student may be granted a meal for a maximum of three consecutive days. Reimbursement of these funds must then be sought from the parent / guardian.
- 3.4 Any arrears of dinner money that arise must be pursued on a weekly basis.
- 3.5 Arrangements can be made to clear any dinner money debt by instalments, however, the amount should be acceptable to both the school and the parents.
- 3.6 If payment is not received, a reminder letter should be issued to the parent on the first day of non payment requesting payment on the following day. This letter will advise the parent that if the debt remains unpaid the school will refuse to provide a school meal

- and request contact with the school to discuss any problems in making the outstanding payment.
- 3.7 If dinner monies remain outstanding at the beginning of the second week a member of school staff will attempt to contact the parent to discuss the debt.
 - 3.8 If dinner monies remain outstanding at the beginning of the third week 'final warning' letter must be issued to the parent. This letter will remind the parent of the previous reminder letter and the current amount outstanding.
 - 3.9 This debt management policy in respect of dinner monies includes the refusal to provide a school meal when the parent has not paid or made contact with the school and payment has been outstanding for 3 weeks. This policy is intended to keep debts to a minimum and thereby avoid the cost of a referral to solicitors for legal action or debt collection agency, or to write-off the debt if there is no realistic prospect of debt recovery being successful. This course of action would not be cost-effective with the amounts concerned.
 - 3.10 Outstanding school meals debt of up to £50 may be written-off by the Headteacher provided that the appropriate follow-up action outlined above has been taken and the details of the debtor, amount written-off and the reason for no further action being taken is reported to the Finance, Audit & Risk Committee for information at their next meeting.
 - 3.11 Write-off of outstanding debt in excess of £50 must be approved by the Finance, Audit & Risk Committee following submission of details of the debt by the Academy Business Manager together with reasons for no further action being taken.
 - 3.12 A write-off must not be communicated to the parent. It is not an acknowledgement that the debt does not exist, but is an internal transaction in the accounts of the school, which removes the debt from the records.